



# FEMA

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## **FEMA Contact Information:**

**To apply for Disaster Assistance call the FEMA Helpline:**

**Call:** 1 (800) 621-FEMA (3362)

TDD: 1 (800) 462-7585

Fax: 1 (800) 827-8112

**Register On-line at:** <http://www.disasterassistance.gov/>

**For Easy to Access Disaster Preparedness Information on your Smartphone, go to:  
FEMA.GOV**

### **For Information on Flood Insurance:**

[www.Floodsmart.gov](http://www.Floodsmart.gov)

Customer Service

Telephone: (800) 611-6122

TTY: (800) 427-5593

Fax: (202) 646-2818

Email Address: [FloodSmart@dhs.gov](mailto:FloodSmart@dhs.gov)

### **For General FEMA Questions:**

**Call:** 1 (202) 646-2500

**E-Mail:** [AskFEMA@dhs.gov](mailto:AskFEMA@dhs.gov)

Federal Emergency Management Agency

P.O. Box 10055

Hyattsville, MD 20782-7055

### **Fraud, Waste, and Abuse Contacts**

Report fraud, waste, abuse, or allegations of civil liberties or civil rights abuses, or mismanagement involving Department of Homeland Security programs or operations to:

E-mail: [DHSOIGHOTLINE@dhs.gov](mailto:DHSOIGHOTLINE@dhs.gov)

Fax: (202) 254-4292

### **Industry Liaison and Small Business Inquiries**

Employment Information Hotline: 1-866-896-8003

General Acquisition Information for Vendors:

Industry Liaison Support Center (*All Businesses*)

Website: [www.fema.gov/business/contractor.shtm](http://www.fema.gov/business/contractor.shtm)

Email: [FEMA-Industry@dhs.gov](mailto:FEMA-Industry@dhs.gov)

Office Phone: (202) 646-1895

Small Business Opportunities: [fema-sb@dhs.gov](mailto:fema-sb@dhs.gov)

## **How can my company contract with FEMA to help with disaster recovery?**

- To do business with FEMA, or any other federal agency, companies, businesses and vendors of any size must be registered with the Central Contractor Registry (CCR). They can do so by going to [www.ccr.gov](http://www.ccr.gov) or by calling 866-606-8220.
- Once registered with CCR, companies must provide a completed Vendor profile to [FEMA-Industry@dhs.gov](mailto:FEMA-Industry@dhs.gov) as soon as possible. Upon completing the CCR registration and FEMA Vendor Profile, companies can search [www.fbo.gov](http://www.fbo.gov) for Federal procurement opportunities. The vendor profile is forwarded to the appropriate Contract Officer(s) for the declared disaster areas.
- The FEMA Industry Liaison program can be contacted at [FEMA-Industry@dhs.gov](mailto:FEMA-Industry@dhs.gov) or 202-646-1895.
- For more information, visit <https://www.fema.gov/business/contractor.shtm>.

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